

# PAYING YOUR BILL



## In Person:

Visit City Hall 5410 Pine St Flowery Branch, GA 30542. We accept cash, check, debit/credit\*, or money order, made payable to City of Flowery Branch. Office hours are Monday-Friday 8:00am - 4:30pm. After hours drop-off box located at the front of building near parking spaces.

## By Mail:

Send checks or money orders made payable to City of Flowery Branch.

City of Flowery Branch  
5410 Pine St  
Flowery Branch, GA 30542

## Phone:

Call 866-254-6618 today to make your payment over the phone (automated system).

## Online:

Our utility billing website gives you access to your account 24 hours a day, 365 days a year. It's a convenient way to pay your bills on your own time – with no waiting.

Visit us at <https://www.flowerybranchga.org/> to get started!



## FOLLOW US ONLINE!

- CityofFB
- CityofFB
- [www.flowerybranchga.org](http://www.flowerybranchga.org)
- FloweryBranchCityGovernment
- CityofFloweryBranchGovernment

My Civic Utilities App  
My Flowery Branch Mobile App



\*Debit/Credit card payments are accepted online, in person or by phone. Additional fees apply.

The City of Flowery Branch continues to work toward improving water and wastewater treatment capabilities.

The City is experiencing and anticipating significant growth. Accommodating this growth creates an opportunity for the City to improve our service to all customers.

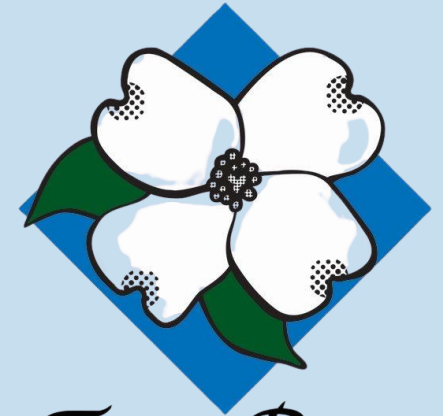
We are planning water tank improvements, water and sewer line improvements and a waste water plant expansion. The City is currently designing a wastewater treatment facility to expand existing capacity. Additionally, additional land for water supply is planned on being purchased and a new well developed. These enhancements will ensure continued service now and into the future.

Water and sewer rates are carefully set at a level to generate revenue to only the cover costs of operating and maintaining this system. The rates in this brochure are effective with the June 2023 metered volumes, which you will receive billing in July 2023.

This brochure provides the latest rates, fees and charges at the time of printing. Please refer to the latest approved ordinance for any changes. Where there is conflict between this brochure and the ordinance, the ordinance shall prevail.

We are proud to serve the citizens of Flowery Branch, and we want you to know that we are always available to you. Should you have any questions, please do not hesitate to contact us at (770) 967-6371

Bill Whidden, Public Works & Utilities Director  
5410 Pine St.  
Flowery Branch, GA 30542  
770-561-9119  
 [BillW@flowerybranchga.org](mailto:BillW@flowerybranchga.org)



Flowery Branch

## WATER & WASTEWATER RATE BROCHURE

Effective on June 2023  
volumes billed in July 2023



# INSIDE CITY

# OUTSIDE CITY

# OTHER FEES

## RESIDENTIAL SINGLE FAMILY

	Gallons	Current Rates
	Base Charge	\$8.52 per Month
<b>WATER</b>	0 - 2,500	\$6.82/1,000 gallons
	2,501 - 4,500	\$8.39/1,000 gallons
	>4,500	\$13.64/1,000 gallons
<b>WASTEWATER</b>		
	Base Charge	\$8.52 per Month
	All Volume	\$10.87/1,000 gallons

## RESIDENTIAL SINGLE FAMILY

	Gallons	Current Rates
	Base Charge	\$10.65 per Month
<b>WATER</b>	0 - 2,500	\$8.52/1,000 gallons
	2,501 - 4,500	\$10.65/1,000 gallons
	>4,500	\$17.04/1,000 gallons
<b>WASTEWATER</b>		
	Base Charge	\$10.65 per Month
	All Volume	\$13.59/1,000 gallons

## OTHER FEES

### Gainesville-Flowery Branch

	Base	Per CCF
<b>WASTERWATER</b>		
Inside City	\$9.74	\$10.99
Outside City	\$12.17	\$13.74

Oakwood customers may pay additional charges  
\*There are approximately 748 gallons in 1 CCF (100 cubic feet).

## RESIDENTIAL MULTI-FAMILY

	Gallons	Current Rates
	Base Charge	\$17.04 per Month
<b>WATER</b>	0 - 2,500	\$6.82/1,000 gallons
	2,501 - 4,500	\$8.39/1,000 gallons
	>4,500	\$13.64/1,000 gallons
<b>WASTEWATER</b>		
	Base Charge	\$17.04 per Month
	All Volume	\$8.83/1,000 gallons

## RESIDENTIAL MULTI-FAMILY

	Gallons	Current Rates
	Base Charge	\$21.29 per Month
<b>WATER</b>	0 - 2,500	\$8.52/1,000 gallons
	2,501 - 4,500	\$10.65/1,000 gallons
	>4,500	\$17.04/1,000 gallons
<b>WASTEWATER</b>		
	Base Charge	\$21.29 per Month
	All Volume	\$11.02/1,000 gallons

## Miscellaneous Fees

The following are additional fees for specific services provided by Flowery Branch.

**\$120 for Water and Wastewater Deposit Fee:** This is charged for new application for water and sewer service. The deposit will be used for the final bill and balance refunded to a customer.

**\$65 for Water or Wastewater Only Deposit Fee:** This is charged for new application for sewer only service. The deposit will be used for the final bill and balance refunded to a customer.

**\$60 admin fee for new service applications:** The administrative cost of establishing an account and turning on the water meter.

**\$60 cut off fee:** The administrative cost of closing an account and turning off the water meter. This applies to all accounts 30 days past due.

**\$30.00 Return Check Fee:** A fee will be charged on checks or bank drafts returned for any reason, and water service may be subject to disconnect.

**Debt Collections:** Accounts that are not fully paid after 90 days shall be turned over to a collection agency for processing. An additional service fee may be applied to cover the cost of collection agency.

## NON-RESIDENTIAL

	Gallons	Current Rates
	Base Charge	\$17.04 per Month
<b>WATER</b>	0 - 4,500	\$6.03/1,000 gallons
	4,501 - 60,000	\$7.54/1,000 gallons
	>60,001	\$9.04/1,000 gallons
<b>WASTEWATER</b>		
	Base Charge	\$17.04 per Month
	All Volume	\$7.43/1,000 gallons

## NON-RESIDENTIAL

	Gallons	Current Rates
	Base Charge	\$21.29 per Month
<b>WATER</b>	0 - 4,500	\$7.54/1,000 gallons
	4,501 - 60,000	\$9.43/1,000 gallons
	>60,001	\$11.31/1,000 gallons
<b>WASTEWATER</b>		
	Base Charge	\$21.29 per Month
	All Volume	\$9.29/1,000 gallons

Base charge using a 3/4" meter. Please refer to rate ordinance for the base charge for larger meters.

Base charge using a 3/4" meter. Please refer to rate ordinance for the base charge for larger meters.

Account Service Fee:	\$2.36
Turn-on Fee:	\$30.00
Tampering Fee:	\$50.00
Disconnect Fee:	\$30.00
Landlord Agreement:	\$120.00